

Maison Raymond - Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

What data do we collect?

Maison Raymond collects the following data:

- Personal information for communication purposes (Name, email address, phone number, etc.)
- Bank account information for payments.

How do we collect your data?

You directly provide Maison Raymond the data we collect. We collect data and process data when you:

- Contact us for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

Maison Raymond may also receive your data indirectly from the following sources:

- Third-party booking platforms such as Airbnb or Booking.com.

How will we use your data?

Maison Raymond collects your data so that we can:

- Process your booking or information request and manage your account.
- Email you for follow-up purposes after your stay at Maison Raymond.

When Maison Raymond processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent bookings or purchases.

How do we store your data?

Maison Raymond securely stores your data on our e-mail server (for communication purposes) and any personal data regarding payment is not stored except on our bank statements.

Maison Raymond will keep your personal information for 5 years. Once this time period has expired, we will delete your data by removing it from our e-mail server.

Marketing

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Maison Raymond from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, let us know.

What are your data protection rights?

Maison Raymond would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Maison Raymond for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Maison Raymond corrects any information you believe is inaccurate. You also have the right to request to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Maison Raymond erases your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Maison Raymond restricts the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Maison Raymond's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Maison Raymond transfers the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at:

Or write to us: +32 475 94 91 11maisonraymond@telenet.be

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Maison Raymond uses cookies in a range of ways to improve your experience on our website, including:

- Making the website work

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Maison Raymond uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Maison Raymond website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Maison Raymond keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 30 October 2024.

How to contact us

If you have any questions about Maison Raymond's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: maisonraymond@telenet.be

Call us: +32 475 94 91 11